



Coaching Scenarios

Daily Scrum

The "Daily Scrum" presents unique challenges and opportunities for teams to synchronize effectively. We've identified strategies for Scrum Masters to navigate common scenarios, fostering a productive and collaborative environment for every team member.

Problem	Coaching Advice
Monologues Instead of Collaboration A team member uses the Daily Scrum to give a detailed report to the Scrum Master or Product Owner rather than collaborating with the team.	Remind the team that the Daily Scrum is for them to synchronize their work and plan their day. Encourage brief updates focusing on progress towards the Sprint Goal and Sprint Backlog.
Problem-Solving During the Daily Scrum Team members start to dive deep into problem-solving, which extends the time of the Daily Scrum and shifts its focus.	Intervene gently when the conversation drifts into problem-solving, and remind the team of the Daily Scrum's purpose and timebox. Utilize a Parking Lot or 16th minute to focus the team's conversation.
Skipping the Daily Scrum Team members start skipping the Daily Scrum because they feel it's not valuable, or they believe their time could be better spent working.	Discuss with the team or individual members the importance of the Daily Scrum for transparency, inspection, and adaptation. Explore the reasons behind skipping (e.g., perceived lack of value) and work together to make it more relevant and engaging for everyone.
Dominance by Certain Team Members One or a few team members dominate the conversation, leaving little room for others to contribute.	Encourage an environment where every voice is heard. You might introduce a speaking token that gets passed around or limit speaking time for each member. Coach dominant members privately on the importance of collaborative dialogue and listening.
Ignoring Impediments Team members mention impediments, but they are not adequately addressed or followed up on after the Daily Scrum.	Ensure that impediments mentioned during the Daily Scrum are captured and followed up on. Teach the team to identify who is responsible for tackling each impediment and to set a plan for addressing it right after the Daily Scrum.
Lack of Engagement Team members are disengaged, providing minimal updates, and showing a lack of interest in the updates of their peers.	Investigate the root causes of disengagement. It might involve one-on-one conversations to uncover any underlying issues. Work with the team to find ways to make the Daily Scrum more engaging, such as rotating the facilitator role among team members.